

# Concourse D at Terminal 1

Connecting you to a world of opportunities



**Dubai Airports**  
Connecting the World

# Contents

Page 1	Introduction to Dubai Airports and SP2020
Page 3	Concourse D
Page 4	What does Concourse D offer?
Page 5	Restaurants and cafes
Page 7	Open gates
Page 8	New lounges
Page 9	Going green
Page 11	Terminal 1 - refreshed and revitalised
Page 12	Check-in
Page 13	Rail link to Terminal 1
Page 14	Concourse D - Site plan and connections



# Introduction to Dubai Airports and Strategic Plan 2020

Dubai Airports owns and manages the operation and development of both Dubai's airports – Dubai International and Al Maktoum International at Dubai World Central. We aim to deliver a world-class experience for passengers and airlines by providing a welcoming, friendly environment and making sure our airports are efficient, secure and environmentally responsible.

Over 65 million passengers pass through Dubai International every year, making it the second busiest international airport in the world and a vital gateway to six continents. To maintain our status as a pre-eminent global hub, we will continue to invest in new facilities and services.

In terms of our SP2020 master plan, Dubai Airports will spend \$7.8bn on new terminals, increase capacity to 90 million passengers by 2018 and improve our customer offering.

**\$7.8bn**

The cost of our SP2020 programme

**90 million**

Dubai International's passenger capacity by 2018



Concourse D



## Concourse D

Passenger traffic is expanding rapidly with more than 75 million passengers expected to pass through Dubai International by 2015. A key element of our SP2020 programme is Concourse D, our newest airside facility custom built for more than 100 international airlines which serve Dubai.

In Concourse D the emphasis is on creating an efficient customer experience which shortens the passenger journey. This means less time queuing and more time to enjoy a wider range of retail and food and beverage outlets.

To be completed by 2015 and with a designed capacity of 18 million passengers, Concourse D will be linked to Terminal 1 via an elevated rail system which will cut transit times between the two facilities to less than two minutes.

**18 million**  
Capacity of Concourse D

**150,000m<sup>2</sup>**  
Footprint of Concourse D



# What does Concourse D offer?

## Central atrium

Concourse D is designed around an atrium which puts all retail, food and beverage outlets and airline lounges in one central location.

With the train station conveniently located, the atrium will be the place where passengers can relax, enjoy a cup of coffee or browse through the shops while they wait for their flights. All 32 boarding gates will be no more than 10 minutes' walk from the central atrium.

**10 minutes**  
Walk to all gates

**245,000 Swarovski crystals**  
Adorn the galloping horses in the central atrium



## 21 Restaurants and cafes

### Excellent taste

Integral to the central atrium concept, all F&B outlets will be conveniently and easily accessed by all passengers.

We are aiming to deliver a food and beverage offer which is in line with and building on what has been introduced in Concourse A. A tantalising mix of cuisines will ensure we satisfy the tastes of the broad range of passengers we serve in Concourse D.



## Light and airy

A floor to ceiling glass façade makes Concourse D a naturally light, airy and contemporary space, giving passengers outstanding views of the dynamic and ever changing spectacle of Dubai International.

## Operational flexibility

Concourse D provides airlines with increased operational flexibility. Catering for up to 18 million passengers a year, the concourse has 32 gates all able to accommodate a wide variety of aircraft, including four contact gates for Airbus A380 and Boeing 747-800 aircraft.

**32**  
Number of gates  
in Concourse D

**8,339**  
Number of seats



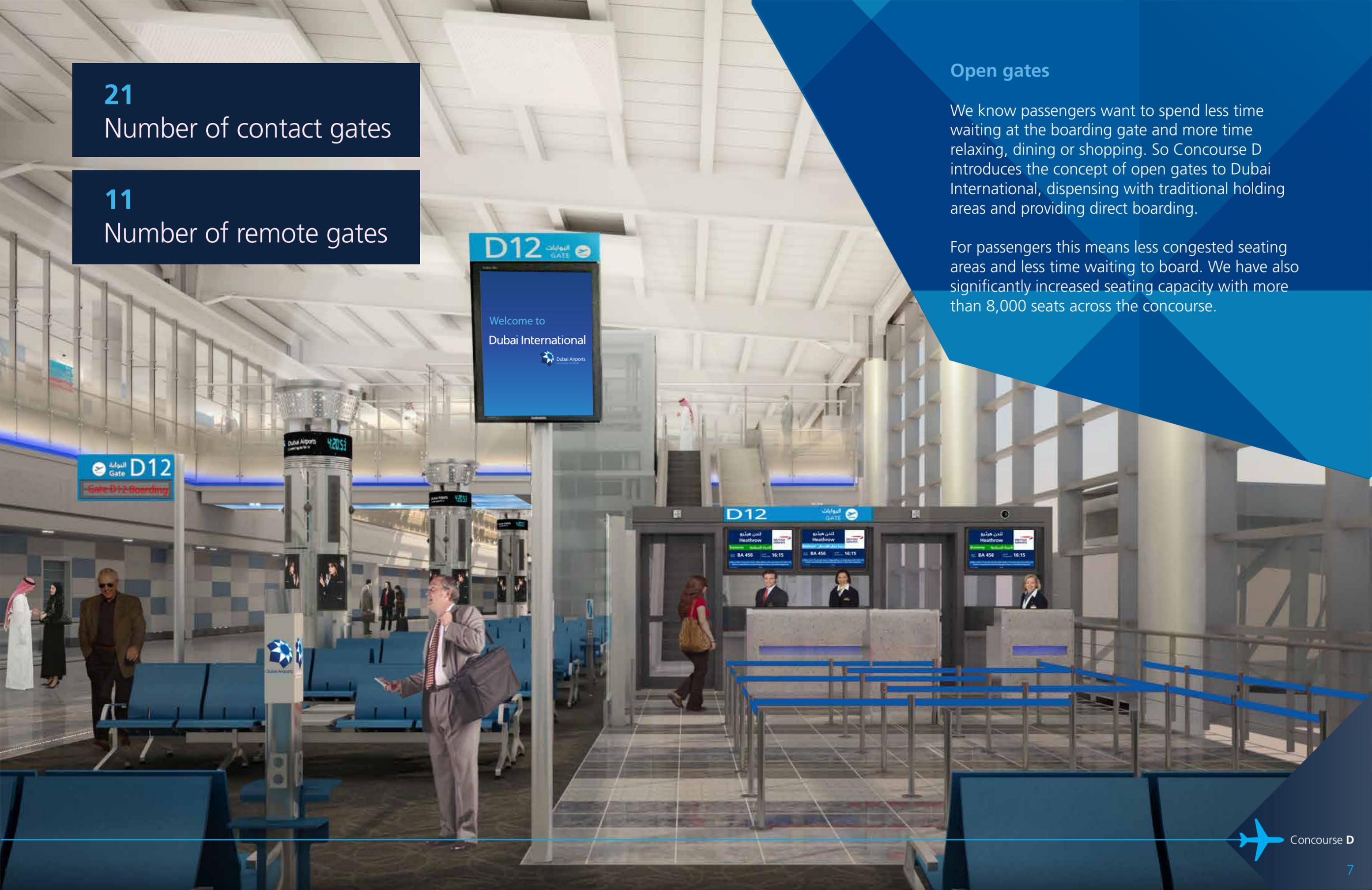
21  
Number of contact gates

11  
Number of remote gates

## Open gates

We know passengers want to spend less time waiting at the boarding gate and more time relaxing, dining or shopping. So Concourse D introduces the concept of open gates to Dubai International, dispensing with traditional holding areas and providing direct boarding.

For passengers this means less congested seating areas and less time waiting to board. We have also significantly increased seating capacity with more than 8,000 seats across the concourse.



# New lounges

In Concourse D we have provided much more space for our lounges, increasing the available floor space by 10%.

This includes five dedicated lounges for our airline and airline alliance partners, a new Marhaba lounge as well as two new Dubai Airports lounges for first and business class passengers.

Concourse D will also be home to its own dedicated ultra-luxurious Al Majlis lounge for our VIP guests. All lounges will be easily accessible from the central atrium.

6,926m<sup>2</sup>  
Lounge area





**1,050 MWh**  
Generated power

**450m<sup>2</sup>**  
Area of solar panels

## Going green

One of the SP2020 goals is to limit our carbon footprint. Therefore the design of Concourse D has incorporated several green initiatives.

For example an array of solar panels will generate power while keeping the building cool. Improved insulation will mean better temperature control within the building while thermal technology will be used to absorb sunlight during the day and radiate it at night. The design also calls for the use of more efficient lighting systems and use of recycled water.



Terminal 1



# Terminal 1- refreshed and revitalised

## Improved processes

The refurbishment of Terminal 1 is focused on enhancing our processes. For our passengers that means less time waiting in queues.

In the departure hall, we will cut waiting times by creating 15% more space for check-in, providing more immigration counters and streamlining security screening. Similarly in the arrivals hall, we will provide 30% more immigration counters.

## Enhanced facilities

Our meeters and greeters will also enjoy a new, spacious, reception hall which includes an air-conditioned waiting area for taxis.

**30%**

Increase in the number of immigration counters



# Check-in

In the newly refurbished Terminal 1, checking-in has never been easier. In-line baggage screening means that passengers' baggage is scanned after check-in, making for a more efficient process.

We have also provided more check-in counters and introduced a greater number of self-service check-in machines. All in all this means less time standing in queues.

207

Check-in desks

6

Check-in zones



**2 minutes**

Travel time between  
Concourse D & Terminal 1

**300 passengers**

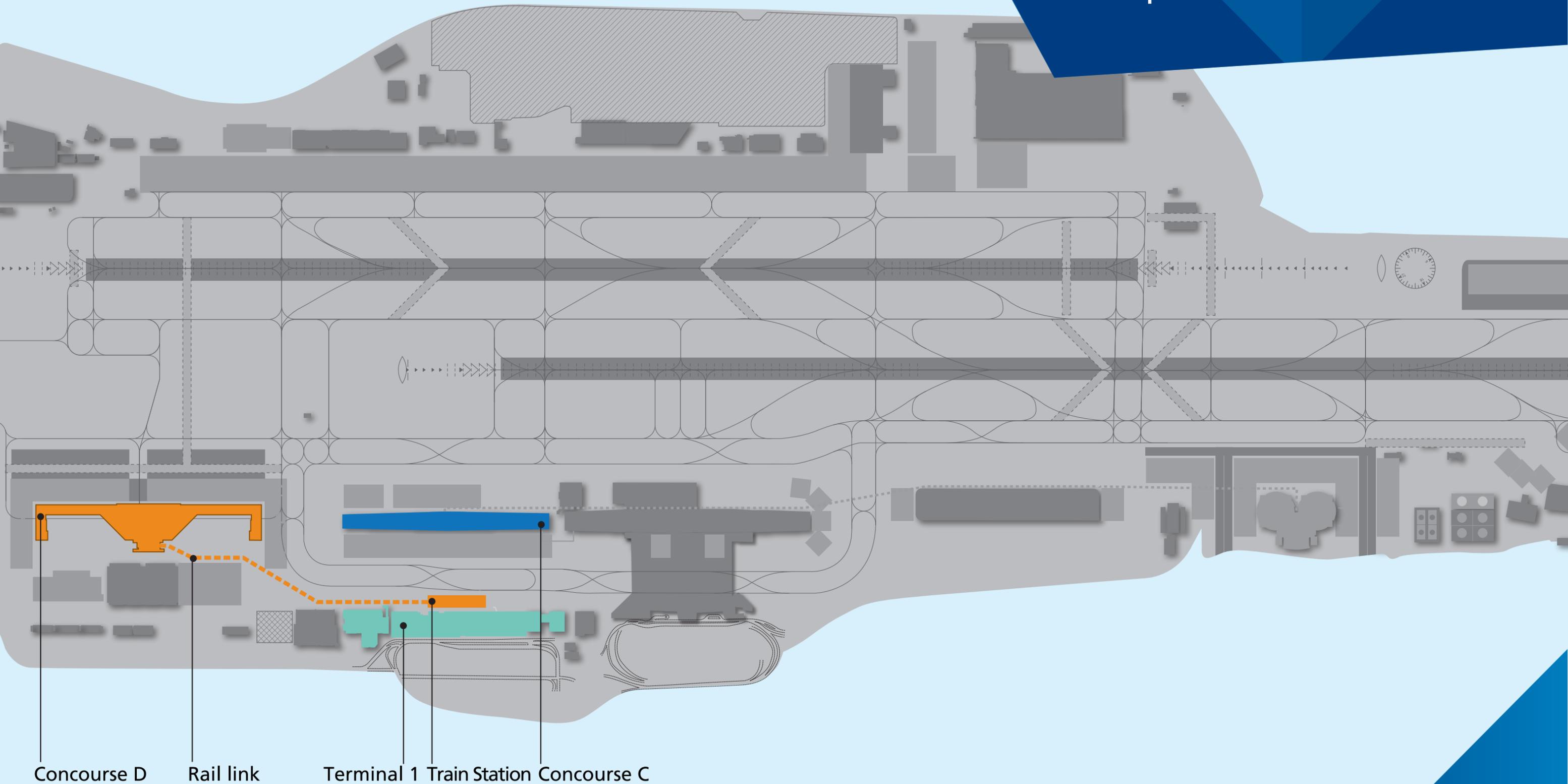
Capacity over five carriages

## Rail link to Terminal 1

A new state-of-the-art elevated rail system will link Concourse D to Terminal 1. The train, to be built by Bombardier, will provide a short two-minute transfer from centrally located stations in Terminal 1 and Concourse D.



# Concourse D Site plan and connections



## The final word

We have listened to our airline partners and travellers. In Concourse D we are incorporating systems and processes that will meet passengers' expectations for a more efficient, more relaxing airport experience, in a brand new facility that is simply a cut above the rest.

For any further enquiries,  
please feel free to contact us.

Airline Business Development  
Noof ALSuwaidi, Business Development Associate Manager  
Phone: +971 4 2161166  
Email: [Noof.ALSuwaidi@dubaairports.ae](mailto:Noof.ALSuwaidi@dubaairports.ae)



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