Supreme Committee of Crisis and Disaster Management in Dubai announces new air travel protocols for Dubai citizens, residents and visitors

Under the directives of Mohammed bin Rashid and follow-up of Hamdan bin Mohammed

GENERAL GUIDELINES

- Citizens and residents allowed to travel to any foreign destination, according to measures taken by countries regarding foreign arrivals.
- Travelers bear full responsibility for their actions and for checking the COVID-19 situation of the country they wish to visit, as well as self-monitoring any symptoms they may experience.
- All citizens and residents will have to undergo a PCR test upon arrival at Dubai airports.
- Tourists given the option to show their PCR test results (valid for 96 hours) upon their arrival to Dubai or carry out a test at Dubai airports.
- All positive COVID-19 cases will be quarantined for 14 days, with travelers bearing the costs of treatment and isolation.

RETURN OF DUBAI RESIDENTS FROM TOMORROW JUNE 22, 2020

- Return approvals are carried out by Dubai’s General Directorate of Residency and Foreigners Affairs through a direct link with airlines.
- PCR tests are taken at Dubai airports.
- 14-day quarantine imposed for all positive COVID-19 cases.

DUBAI CITIZENS AND RESIDENTS ALLOWED TO TRAVEL ABROAD FROM JUNE 23, 2020

- Citizens and residents allowed to travel to foreign destinations, according to Dubai airports’ official flight schedules and subject to airports being operational at these destinations.
- PCR tests at Dubai airports must be taken upon their return.
- 14-day quarantine imposed for all positive COVID-19 cases.

ENTRY OF VISITORS AND TOURISTS TO DUBAI FROM JULY 7, 2020

- Tourists and visitors allowed to enter, according to Dubai airports’ official flight schedules and subject to airports being operational at their departure destinations.
- Show their PCR test results (valid for 96 hours) upon their arrival to Dubai or carry out a test at Dubai airports.
- 14-day quarantine imposed for all positive COVID-19 cases.

Traveler responsibilities (CITIZENS, RESIDENTS AND TOURISTS)

- Adhere to all official measures and requirements established by the Dubai Government and other countries before traveling and after returning to Dubai.
- Disclose any symptoms before traveling by filling in the form provided by airlines.
- Ensure you have international health insurance coverage before traveling.
- Citizens must notify UAE embassies if they are infected with COVID-19 while they are abroad.
- Residents and tourists will bear the costs of examination and treatment abroad, in the event they are infected with COVID-19.
- Take precautionary measures and self-monitor for any symptoms of COVID-19.
PROCEDURES FOR RETURNING DUBAI RESIDENTS

• Residents pre-book flights through official websites of airlines operating at Dubai airports.
• Dubai’s General Directorate of Residency and Foreigners Affairs organises the arrival of residents.
• Returning residents can fly on any of the airlines that have approved flights to Dubai airports.
• Residents sign a declaration stating their commitment to bear the costs of examination and treatment in the event of contracting COVID-19.
• Arrivals must complete Health Declaration Form before leaving their destination to ensure that they are clear of any symptoms.
  - All arrivals must register their details on the COVID-19 DXB app.

TRAVEL PROCEDURES FROM COUNTRY OF DEPARTURE

PCR test not required
• No PCR test required before departure
• Fill out the Health Declaration Form before departure and sign the costs declaration
• Airlines have the right to deny travelers if they display any symptoms of COVID-19.

ARRIVAL PROCEDURES AT DUBAI AIRPORTS

PCR test required
• PCR test taken upon arrival at Dubai airports
• Ensure arrivals download COVID-19 DXB app

PROCEDURES FOR LEAVING THE AIRPORT

• Residents must stay home until their PCR test results come out.
• Obligation to abide by 14-day quarantine for positive COVID-19 cases.
• Home quarantine possible if the conditions of quarantine are met, according to official guidelines from the COVID-19 Command and Control Centre.
• Residents who test positive for COVID-19 and are home-sharing or live in high-density housing, will be required to be isolated at a facility. Their employer should provide the quarantine facility in accordance with COVID-19 Command and Control Centre guidelines or choose a quarantine facility provided by the government in return for bearing the costs involved.
• Compliance with all precautionary measures applied in Dubai (wearing masks, maintaining 2m social distance and washing hands regularly)

FOR RETURNING RESIDENTS TESTING POSITIVE FOR COVID-19:

• Strict compliance with the procedures set out for positive cases by the COVID-19 Command and Control Centre, including institutional quarantine, home quarantine or hospitalisation.
INTERNATIONAL TRAVEL PROCEDURES FOR DUBAI’S CITIZENS AND RESIDENTS

DEPARTURE PROCEDURES

- Citizens and residents have freedom to travel to several countries on any of the airlines that have approved flights to and from Dubai airports.
- Adherence to the measures specified by the destination country upon arrival.
- Complete Health Declaration Form before departing to ensure travelers are clear of any symptoms.
- Register details to the COVID-19 DXB app.

PROCEDURES UPON RETURNING TO DUBAI

- PCR test required
  - PCR test taken upon arrival at Dubai airports
  - Residents must stay home until their PCR test results come out.
  - Arrivals required to download COVID-19 DXB app
  - Obligation to abide by 14-day quarantine for positive COVID-19 cases.
  - Home quarantine possible if the conditions of quarantine are met, according to official guidelines from the COVID-19 Command and Control Centre.
  - Residents who test positive for COVID-19 and are home-sharing or live in high-density housing, will be required to be isolated at a facility. Their employer should provide the quarantine facility in accordance with COVID-19 Command and Control Centre guidelines or choose a quarantine facility provided by the government in return for bearing the costs involved.
  - Compliance with all precautionary measures applied in Dubai (wearing masks, maintaining 2m social distance and washing hands regularly).

PROCEDURES AT TRAVEL DESTINATION

- Comply with the official procedures established by the destination country regarding testing and quarantine.

FOR THOSE TESTING POSITIVE FOR COVID-19:

- Strict compliance with the procedures set out for positive cases by the COVID-19 Command and Control Centre, including institutional quarantine, home quarantine or hospitalisation.
DUBAI’S SUPREME COMMITTEE OF CRISIS AND DISASTER MANAGEMENT ANNOUNCES:

Procedures for international tourists arriving to Dubai Overseas

TRAVEL TO DUBAI REQUIREMENTS

- Fulfil entry visa requirements to visit the UAE.
- Ensure you have medical travel insurance before traveling, in the event you do not have international coverage.
- Sign a declaration to bear all costs of quarantine and treatment and complete the Health Declaration Form before departure to ensure the passenger has no COVID-19 symptoms.
- Tourists required to register all their details in the COVID-19 DXB app.

PROCEDURES FROM DEPARTURE DESTINATION

Tourists must take a PCR test up to four days prior to their date of travel (maximum 96 hours)

- Take a PCR test before traveling, or if this hasn’t been done, a PCR test is carried out upon arrival at Dubai airports.
- Complete Health Declaration Form before departing.
- Airlines have the right to deny travelers if they display any symptoms of COVID-19.

PROCEDURES UPON ARRIVAL AT DUBAI AIRPORTS

In the event the tourist is not carrying a valid PCR test result, a test is carried out at Dubai airports

- All arrival passengers have their temperature taken with thermal screening devices.
- Tourists who do not carry a valid PCR test result take the test upon arrival.
- The PCR test can be repeated for tourists who had tested negative before departing but display COVID-19 symptoms.

PROCEDURES FOR LEAVING DUBAI AIRPORTS

- Tourists required to download the COVID-19 DXB app
- 14-day quarantine imposed for all positive COVID-19 cases.
- Compliance with all precautionary measures applied in Dubai (wearing masks, maintaining 2m social distance and washing hands regularly)

FOR TOURISTS TESTING POSITIVE FOR COVID-19:

- Strict compliance with the procedures set out for positive cases by the COVID-19 Command and Control Centre, including institutional quarantine, home quarantine or hospitalisation.